



## Historic Christ Church & MUSEUM

### 2023-24 Volunteer Survey

Thank you to all who completed our most recent volunteer survey! We received 23 responses in December that were submitted online; in March 2024, 16 additional surveys were completed at spring training. Your answers to the questions we asked are below. You may note that on some questions the total number of responses does not match the number of surveys; in some instances, questions were skipped. The open-text responses are verbatim.

#### Are you a current or former volunteer?

35 current  
4 former

#### If you are a FORMER volunteer, can you tell us why you stopped volunteering?

Time on BOD expired.  
Moved from VA.  
I haven't really been active since COVID.  
Health issues.

#### How long have you been a volunteer for Historic Christ Church?

7 (1-3 years)  
5 (4-7 years)  
8 (8-10 years)  
13 (more than 10 years)

#### How have you been involved?

2	Administrative Support	12	Board Members
4	Costumed docents	20	Docents
13	Education	15	Events
6	Finance Committee	4	Flowers
7	Gift Shop	8	Group Tours
4	Herb Garden	8	Hospitality
5	Marketing/Publicity	16	Receptionists
3	Research	10	School Programs
17	Volunteer Council	4	Volunteer Newsletter
8	Other		

**Overall, how satisfied were you with your 2023 volunteer experience?**

- 26 Very satisfied
- 5 Somewhat satisfied
- 8 No response

**Why did you initially decide to volunteer for Historic Christ Church?**

- 27 I love history and historic preservation.
- 15 I was looking for something worthwhile to do with my time.
- 12 A friend or family member asked me to help.
- 11 I was new to the area and wanted to meet people.
- 16 I wanted to use my skills and knowledge
- 7 Other

**What do you enjoy most about volunteering with Historic Christ Church?**

- 10 Interacting with visitors
- 3 Interacting with staff
- 10 Interacting with other volunteers
- 2 No response
- 5 The tasks/work that I do
- 2 Other
- 10 All the above.

**How would you rate the preparation and/or training you received in your volunteer role?**

- 31 Good - I got what I needed.
- 2 Okay - somewhat helpful
- 6 No response

**Do you feel appreciated and supported by the organization?**

- 34 Yes - all or most of the time

**If you could choose the perfect schedule, which days would you be willing to volunteer?**

- 12 Monday
- 11 Tuesday
- 9 Wednesday
- 17 Thursday
- 10 Friday
- 5 Saturday
- 5 Sunday
- 2 I'd like to sub/be flexible.

### How long would be your ideal shift?

- 0 One hour
- 4 Two hours
- 17 Three hours
- 4 Four Hours
- 2 Five Hours

### How often are you willing to volunteer?

- 2 Special events only
- 4 Once a month
- 9 Every other week
- 5 Once a week
- 1 Twice a week
- 5 No response
- 4 I'd like to be on call.
- 4 Other

### What would make volunteering for Historic Christ Church & Museum more appealing?

I do not like working with the computer. I have learned two or three different programs. Maybe it is me, but I am not looking forward to learning another program. I will see how difficult it is as to whether I will remain a receptionist. Just whe, (receptionist)

"I know it's unlikely because of staffing issues but I used to love working with another docent as a team. Got to know more people and benefitted from shared expertise.

More shared learning activities like red book Roundtable, docent diaries." (docent)

I'm not sure how to answer this. What makes it appealing is the interaction with visitors & other volunteers & staff. (receptionist)

When there are no visitors on one's shift it's not very appealing but that's not controllable. (receptionist)

More visitors! Reaching out to the public and historical communities through a planned marketing campaign. (docent)

I prefer to do projects under someone's leadership and see those projects through in as few hours away from home as possible. I have worked with Jo and Dick Manson in the area of hospitality and I have helped make wreaths for the holidays. Before volunteering for wreath making in 2024, I will search for something I can wear on my index finger to push those heavy-duty floral pins into the greenery and onto the form...my finger almost blistered.(wreath maker)

Getting more volunteers so we are always covered during open hours. I realize that it takes a lot of people soliciting new volunteers but somehow there has to be a better way to reach into the community and invite people to join us. Work on better visitor hours/number of volunteers needed, etc. by examining data from previous year. Please feel free to contact me. (receptionist)

The program and speakers are awesome – keep it up!

More members willing to help.

**Are there any other thoughts, suggestions, or recommendations you would like to offer?**

I think I will not continue to volunteer because I am cutting back on obligations due to age. It has been a pleasure for 10 wonderful years, but you can't beat Mother Nature! My energy level is becoming lower and lower. (docent)

Would be willing to be on a substitute list as a fill-in for both docent and reception positions.

Would like to see more internal support for the Readers. (docent)

I'd like to see volunteers on duty every day, but that's pipe dreaming. Think the staff has more than enough to keep them busy. Perhaps we could limit open hours to one volunteer shift a day - maybe 4 hours? But that's probably not practical. (receptionist)

It would be good to have at least two docents (back up). Since the pandemic we've had many visitors, and it has proved to be somewhat of an overload when giving tours. (docent)

Offering more roles for younger volunteers. Keep up the good work. (building & grounds)